



Leicester, Leicestershire
and Rutland

LLR winter preparedness

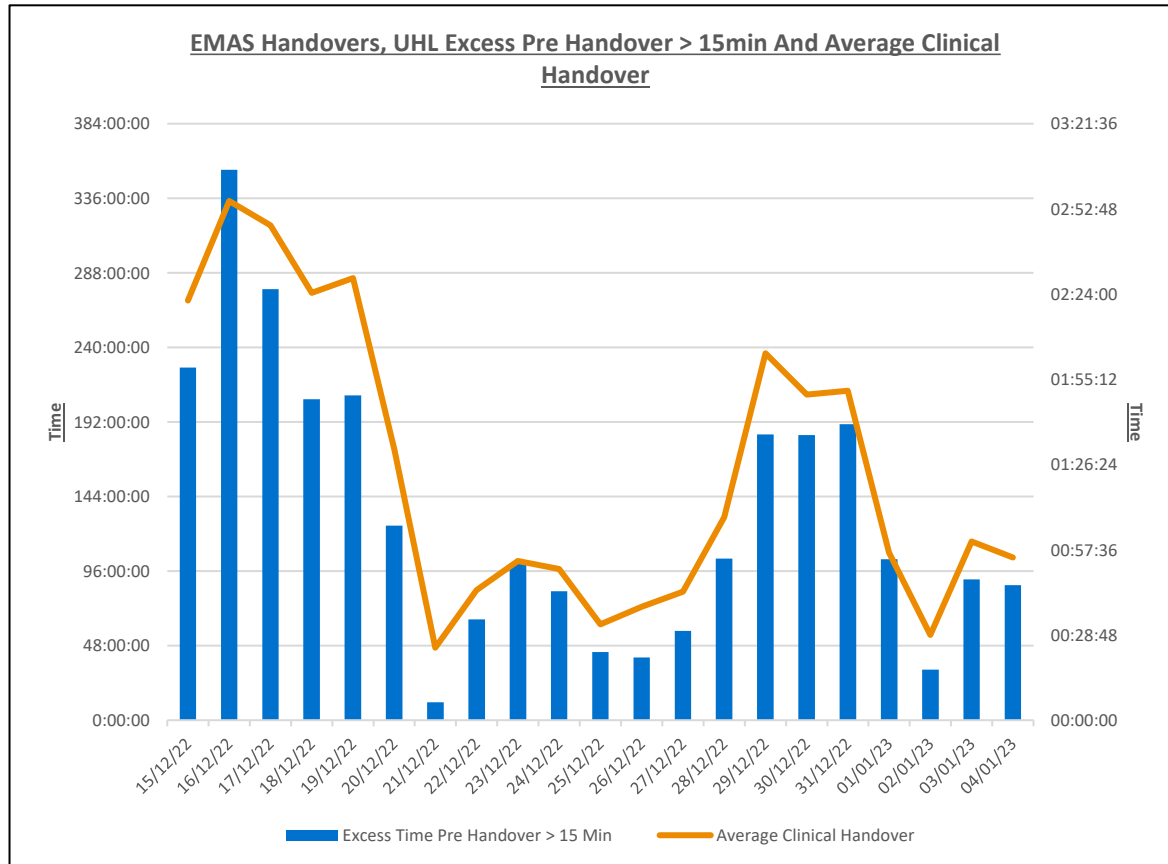
January 2022



A proud partner in the:

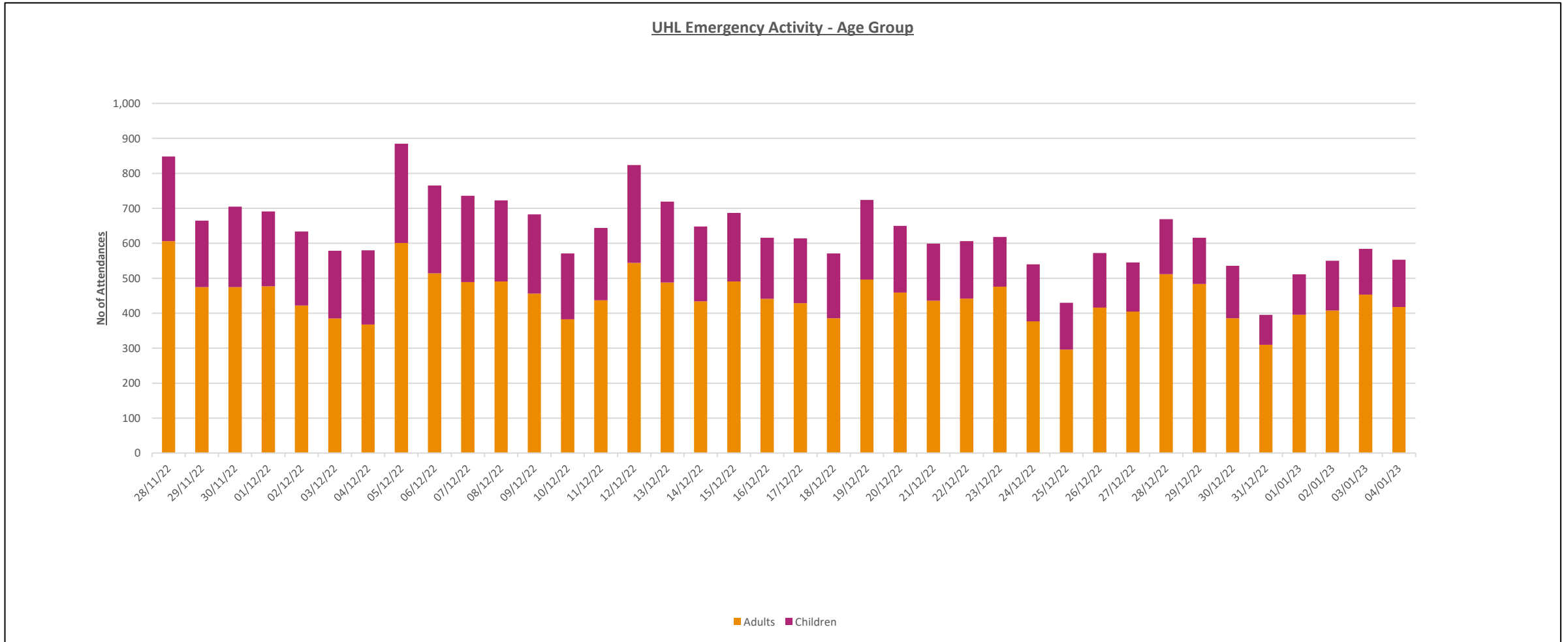
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Health and Wellbeing Partnership

Handover to hospital trend



- The average ambulance handover time in October was 72 mins
- From 21st to 28th December, following new interventions put into place, this has been reduced to 44 mins
- Improvement has been sustained into January despite the pressures we are facing

Emergency department activity



Winter plan – Oct to Dec 2022

Implement COVID and Flu vaccs programme

Implement respiratory hubs across LLR

Redesign the GP > acute care pathway

Increase availability of urgent care centre appts

Increase LPT capacity

Maximise discharge opportunities

Implement the Unscheduled care hub

Implement 300 virtual ward beds

Increase UHL capacity

Increase handover space

Implement the 'push' model from ED

Maximise use of Same day emergency care

Increase opening hours of MIAMI

Implement actions from the 100 day discharge challenge

Implement fuel poverty plan

Increase 111/999 call handlers

Increase mental health support

Agree risk management strategy for system

Winter Plan v2 – Jan to March 2023

Standardise online,
digital & f2f
primary care offer

Implement step up
pathway for key LTC
i.e. respiratory

Maximise
streaming from
EMAS stack safely

Maximise
streaming
opportunities from
ED front door safely

Standardise multi-
disciplinary
management of the
ED bed stack

Implement plans
for Integrated
Discharge function

Maximise capacity
in all providers

Implement plans to
equalise risk across
the system safely



Conclusions

- It is extraordinarily difficult in every area of health and care at the moment – mix of demand, COVID/Flu, staff absence, capacity plus impact of industrial action
- The system has managed the ambulance service industrial action / critical incident called at Leicester Hospitals as a partnership but recognise that the surges in activity are causing a poorer patient experience across the pathway, with long waits across the pathway. Staff are also under increasing pressure
- We know we need to further strengthen the winter plan and we will apply learning from what we know has worked through difficult periods in December
- It will continue to be difficult as we head into ‘peak’ winter months of Jan and Feb ‘23